

Terms and Conditions

Terms: Net 30 days from date of invoice, unless negotiated otherwise.

Commissions: Commissions are paid on invoice of value of merchandise only (freight excluded) at the following rates: 10% or 5%, based on the relevant price column. Split commissions will be split as follows: 50% specification, 25% buy location, 25% shipment location (as per paragraph 3 of the signed representative contract).

Overage: Representatives earn 90% of the order overage, above the 10% price. Overage is split per commission policy above.

Acceptance: No order shall be binding without a written order acknowledgement from seller. Order acceptance is subject to credit approval.

Freight Allowance: Freight is prepaid and allowed on shipments of \$5,000 or more within the continental United States. Routing is at the seller's discretion. Special freight instructions shall be allowed if purchaser accepts any additional transportation and handling charges. For Alaska, Hawaii, Puerto Rico, or Canada; freight allowance will be made to the nearest port of embarkation in the continental United States.

Minimum Order: Minimum Dollar Value per order is \$100 (US)

Parts Orders: Commission rate is 10%, no overage allowed.

Lead Times: Lead times vary depending on the size of our backlog, the size of the job, and the availability of the parts. Our standard lead-time is 4-6 weeks. Contact Customer Service to verify.

Claims: Title to material shipped passes to the purchaser upon acceptance of the material by the carrier. A receipt at the factory places the responsibility for safe and complete delivery upon the carrier(s). Claims for damage or loss must be made by the purchaser with the delivering carrier within time limits set by I.C.C.

Unavoidable Delays: Seller shall not be liable for damages or penalties due to delays caused by, but not limited to: strikes, fire, earthquakes, material and power shortages, and all causes beyond sellers reasonable control.

Cancellations: Orders may be cancelled or changed only on such terms or conditions that shall reimburse seller for any loss or expenses incurred.

Warranty: All products are covered by warranty outlined on the seller's web site.

Price Changes: All prices are subject to change without notice. Custom quoted prices will be honored for six months.

Returns: Products of seller are made to order. Seller is not obligated to accept returns. Therefore, there is "no" standard restocking charge. Under no circumstances will returns be accepted without written factory authorization. Requests for returns must be made in writing within 60 days of shipment. Each request will be considered individually and a customer agreement letter must be executed before an RGA is issued. This letter will establish the terms and conditions of return agreeable to both the seller and purchaser.

Back Charges: Back charges for any reason will not be accepted without prior written approval and agreement from the factory. Factory approval only shall be considered valid.