

TERMS & CONDITIONS

To find a local authorized Edge Lighting dealer or sales representative, please call 773.770.1195 or visit our website at www.puredgelighting.com

All prices are list prices and do not include shipping, handling, taxes or installation. Prices are subject to change without notice. Edge Lighting reserves the right to discontinue or change the specifications of its product at any time without notice. The availability of any item is also not guaranteed.

Quotations

For quotations, please call 773.770.1195. Our certified staff can assist with layouts, answer technical questions and make product recommendations.

To Place an Order:

- Please order items by part number to ensure accuracy.
- Orders will not be accepted over the phone. Orders may be faxed to 773.935.5613.
- Edge Lighting requires a 50% deposit to place an order and the balance due prior to shipping. We accept all major credit cards or checks.
- All custom orders require 100% deposit to be placed and require a signed submittal sheet. Custom orders cannot be canceled and are non-returnable.
- Open Account Net 30 terms are available. An Edge Lighting Open Account form will need to be filled out (this process may take up to 1-2 weeks to process).

Shipping:

All orders are plus freight. Our standard freight charge is 8% within the continental United States. Any orders shipping out of the continental United States will require a special freight quote.

Statement of Warranty

Edge Lighting warrants all products manufactured by Edge Lighting to be free from defects in material and workmanship under normal use for a period of one year after the date of original purchase. Upon confirmation of defect or failure, at our discretion we will repair or replace the item or will refund your purchase price if repair or replacement is not possible or practical. Our warranty covers only the product itself; we will assume no liability for labor costs, installation cost or other losses.

Your warranty rights will be honored only when the product has been installed and used properly. Edge Lighting will not repair or replace products damaged by improper use or faulty installation.

Returns

Please contact Edge Lighting for any returns. All returns must be accompanied by an RGA number. A 50% restocking fee may apply to any return.

Breakage Policy

All claims regarding items shipped in error, items missing from the order, or damaged items must be made within 24 hours of receipt of merchandise. Report all damage to carrier at once. Retain damaged merchandise, packing and shipping containers until the claim has been settled. Damage in transit is the responsibility of the carrier. This procedure must be followed or credit for the damaged merchandise cannot be given. Photographs of damaged merchandise can be sent to returns@puredgelighting.com to help us verify the condition of damaged merchandise.

Price List effective April 2, 2012
This price list supercedes all previous price lists.