

## 877-895-5552 TERM & CONDITIONS

<u>TERMS</u>: All invoices are due and payable NET 30 days from the invoice date with prior approved credit. All unpaid accounts after maturity will be charged an additional

1-1/2 % interest per month.

<u>CREDIT POLICIS</u>: all request for an open account are subject to credit approval.

**FREIGHT:** All shipments are F.O.B.Lumux factory. Pre-paid freight for orders of \$5000 in California, \$5000 outside the California. Lumux reserves the right to select the carrier on all shipments unless special arrangements are made prior to shipment. This policy does not apply to **Rush** or **Partial Shipment** Request jobs.

**RETURNS:** Authorization must be obtained from Lumux prior to returning merchandise. Merchandise must be returned in the original factory cartons. On all return, a 25% restocking fee will be charged.

**CLAIMS**: All claims must be made within ten (10) days of receipt of shipment.

<u>Warranty:</u> Three years after receiving the order against any defect in workmanship. <u>Units should be installed according to our installation guidelines and should comply with the standard electrical code.</u>

No modification or repair should be implemented on any of our product without written consent from Lumux.

Lumux would replace the defective unit without incurring any labor cost for the job.

**Cancellation:** 20% cancellation will be charged on any work in progress Pos.