

From: [Marine Garcia](#)
To: [John Martello](#)
Cc: [John Castner](#)
Subject: RE: Espen Terms & Conditions
Date: Friday, December 13, 2019 4:34:52 PM
Attachments: [image002.png](#)
[image005.png](#)

Good afternoon John,

Please see the following terms:

1. There is a \$10.00 processing fee for all orders under \$100
2. Free Freight Allowance is \$1,200
3. 25% restocking fee
4. Customer pays for return shipping

Regards,

Marine Garcia | Inside Sales



Tel: 562.529.2938 ext. 229

Fax: 562.298.4198 | **Toll Free:** 866.93-ESPEN | **Toll Free:** 866.933.7736

Address: 12257 Florence Ave, Santa Fe Springs CA 90670

Connect: espentech.com | espentech.com/blog | facebook.com/espentech



1. **PO**

- please send purchase orders to orders@espentech.com or fax to 562.298.4198
- PO will be fulfilled within 24 hours upon stock availability.

2. **Will Call**

- **Deadline for WILL CALL is at 3:30pm for both CA and IN warehouses.**

For any freight delivery order that has met our Freight Allowance amount, please be notified that special freight services are not included on the "Freight Allowance Prepaid agreement". Special freight services includes but not limited to: lift gate, residential delivery, inside delivery, notification on delivery (call 1 hour before delivery), etc.

From: John Martello <jmartello@16500.com>

Sent: Friday, December 13, 2019 9:47 AM

To: Espen - Support <support20180818224332@espentech.com>

Subject: Espen Terms & Conditions

Hello,

Could you please send me a copy of your terms & conditions?

Thanks,

