

## ***ACTIVE SAFETY***

5 East 4800 South • Murray, UT 84107  
(800) 657.6324 ph (801) 265-9943 fax  
www.activesafety.com

### **STANDARD TERMS & CONDITIONS**

We sincerely appreciate your business and hope that the following terms and conditions will facilitate your transactions. If you have any questions, please contact our office at the contact information below for fast and friendly service.

When you are ready to enter into a transaction please prepare a Purchase Order. Fax or email the Purchase Order to:

**ACTIVE SAFETY**  
**USA National Order Desk**  
**CONTACT NUMBER: 801.265.9919**  
**FAX NUMBER: 801.265-9943**  
**EMAIL: pbracken@activesafety.com**

**Payment Terms:** Pricing for all quotes are valid for 90 days. All prices are \$USA, net 30 with approved credit. First orders are COD. For payments that are overdue by more than 60 days, a 1.5% per month service charge will be assessed. Credit cards are not accepted.

**Shipping:** Standard ground UPS shipping is free for all orders. Expedited shipping will be charged at cost + 15%. Standard shipping time for orders is 7 to 14 days.

**Minimum Orders:** There are no minimum order amounts and large orders may qualify for discounts. Please check with your sales representative.

**Custom Orders:** 50% deposit required. Custom orders cannot be returned.

**Returns and Exchanges:**

- All returns and exchanges must have a return authorization number [RGA number] from Active Safety.
- All returns are subject to a 30% restocking fee on standard material.
- Orders must be cancelled 24 hours prior to shipping or will be subject to the restocking charge
- **No returns after 30 days from delivery date**

**Warranty:** Active Safety warranties all photo-luminescent products to be free of material defects for 5 years. Glowing properties carry a 25 year warranty. However, due to uncontrollable installation variables, Active Safety makes no warranty in regard to specific product performance and assumes the Purchaser has verified that the photo-luminescent products will be suitable for the use intended.

These terms and conditions are subject to change without notification.