

# Standard Terms and Conditions

## Limited Warranty

All luminaries manufactured by 3G Lighting Inc. are covered under warranty and are guaranteed to be free of manufacturing defects for a period of one year.

Ballast and transformer warranties shall be represented by their manufacturer and as stated on the product.

Any luminaries deemed defective by 3G Lighting Inc. will be replaced or repaired at our discretion. Any defective material is limited solely to the replacement or repair of the material and does not include any incidental or consequential damages which may be incurred. All defective materials must be returned as exchange to avoid invoicing.

This warranty does not include labour, repair cost or transportation charges. Nor does it cover improper installation or use, neglect or abuse of any equipment supplied.

## Claims

All goods are shipped at purchaser's risk. Claims for carton shortages or damaged goods must be taken up with the Transportation Company. All other claims must be made to 3G Lighting Inc.

## Cancellations

All orders are considered non-cancelable unless written consent is issued by 3G Lighting Inc.

Cancellation fee will be based on costs incurred prior to our receipt of cancellation notice.

No cancellation will be considered without a formal written request from the customer.

## Escalation of Hold Orders

Unless otherwise stipulated, all prices acknowledged are firm for shipment within six months of order entry date. 3G Lighting Inc. reserves the right to review and adjust pricing as necessary to reflect any increased costs.

## Credit Policy

50% deposit before placement of order and 50% C.O.D. on first order. Net 30 days available upon credit approval.

## Prices

The prices in our quotation are based upon quantities shown. Changes in quantity may effect the price.

## Offer and Acceptance

3G Lighting Inc.'s written quotation describing the goods and these selling terms and conditions constitute the entire agreement between the purchaser and 3G Lighting Inc. and may not be amended without 3G Lighting Inc.'s prior written consent.

## Deposits

A 50% deposit is required at time of order for all custom orders. Deposits paid on custom items or items subject to restocking charges are non-refundable or partially refundable, at 3G Lighting Inc.'s discretion.